



TERMS AND CONDITIONS OF PRE-ORDER

These Terms and Conditions for Pre-Orders ("Terms") regulate the submission of pre-orders ("Pre-Order") with Tuffset Limited. Prior to placing your Pre-Order, it is essential to carefully review these terms. Upon submission of your Pre-Order, you are acknowledging your legal commitment to abide by these terms.

1. Pre-Order Reservation

When placing a pre-order for your Tuffset product(s), you must provide specific details, including your address and billing information. You affirm that all the provided information is accurate, and it is your responsibility to keep it up-to-date.

Tuffset Limited is not liable for inaccuracies or outdated information, and there is no obligation on our part to verify or update contact or shipping details. You acknowledge that Tuffset Limited may reject or delay reservations to prevent oversubscription or as deemed appropriate. If such a situation arises, you will be notified within two (2) weeks of your pre-order, and you are entitled to a full refund of the purchase price.

2. Price and Payment

The complete purchase price of the product(s) will be charged when you initiate the pre-order. Accepted payment methods include Credit Card or Debit Card Payment (Visa, Visa Electron, Mastercard) via Stripe, our online payment processor. Import duties, taxes, transfer fees, and other governmental charges are not included in the purchase price and are the sole responsibility of the buyer.

3. Priority

Tuffset Limited will manufacture products based on the chronological order of received pre-orders. Your position in the order does not guarantee a specific product number. In the event of cancellation or forfeiture of your reservation in accordance with the terms, your position will be filled by the next individual on the product reservation list.

4. Delivery Schedule

While we will strive to commence product deliveries at the earliest possible time, it is acknowledged that delays may occur. The estimated delivery time is a projection, subject to change, and Tuffset Limited does not guarantee shipment by the specified date.

Consequently, if a delay occurs and the estimated shipment timeline is not met, Tuffset Limited is not liable for any resulting damages, and, except as outlined in these Terms, is not obligated to offer discounts, refunds, or credits due to such delays. Updates regarding the delivery schedule will be provided. Should you decide not to wait for your product for any reason, you have the option to cancel your reservation, as outlined in Section 5 below.

5. Cancellation

The buyer or seller has the option to cancel this reservation by terminating the pre-order at any time, for any reason or without specifying a reason, before we notify you that your product is prepared for delivery. If cancellation occurs before our delivery notice, you will be refunded the purchase price without interest. In the event that Tuffset Limited cancels your reservation, a full refund of the purchase price without interest will be provided.

6. Limitation of Liability

Tuffset Limited shall not be held responsible for any incidental, special, or consequential damages arising from or related to this agreement. If Tuffset Limited is found liable for damages connected to these terms, your sole and exclusive remedy will be a full refund of the purchase price without interest.

7. Customer Information

Any information collected about you will be used strictly in accordance with our General Terms and Conditions, which you can reference [\[here\]](#) [\[PRIVACY POLICY?\]](#)

8. Change to the "Terms"

Tuffset Limited retains the right to modify any of the terms for any reason or without specifying a reason. Notice of significant changes will be given, and if you find such changes unsatisfactory, your sole and exclusive option is to cancel your reservation, as outlined in Section 5 above.